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**Exam** : **C2070-580**

**Title** : IBM Case Manager V5.0

**Vendor** : IBM

**Version** : DEMO

NO.1 You need to integrate your widgets with Case Manager widgets, but the format of the payloads are different.

Depending upon the complexity of the mismatch in payloads, what might you use to wire your widgets to the Case Manager widgets?

- A. Case Manager Toolbar Widget
- B. Case Manager Command Widget
- C. Mashup Center Data Editor Widget
- D. Mashup Center JavaScript Adapter Widget

**Answer:** D

NO.2 Which two statements are correct about a target object store? (Choose two)

- A. Must be associated with its own Process Engine instance
- B. Cannot have more than one target object store in production
- C. Contains the run-time cases objects when users create cases
- D. Used to organize and manage the solution packages and artifacts
- E. Used by business analyst to modify a solution design that has been deployed

**Answer:** A,C

NO.3 Which Content Engine events must a case property be audited for before it can be exposed to the Case Analyzer?

- A. Creation Event, Deletion Event, Update Event
- B. Change State Event, File Event, Update Event
- C. Creation Event, Deletion Event, Checkin Event
- D. Change State Event, Creation Event, Delete Event

**Answer:** A

NO.4 Which two of the following APIs can be used to create a new case directly? (Choose two)

- A. P8 Content Engine .NET API
- B. P8 Process Engine JAVA API
- C. P8 Process Engine REST API
- D. IBM Business Process Manager 7.5 API
- E. Content Manager Interoperability Services (CMIS) API

**Answer:** A,E

NO.5 Which of the following is NOT a difference between a development and production Case Manager environment?

- A. Solutions may be modified in the development environment and should not be modified in the production environment
- B. Production Case Manager environments can take advantage of P8 distributed deployment and domain partitioning configuration options while development cannot
- C. In a development environment there must be a design object store and a target object store, in a production environment only one or more target object stores is required
- D. In a development environment, Case Manager Builder is used to deploy solutions. In a production

environment, Case Manager Administration Client is used to deploy solutions

**Answer:** C

NO.6 The FileNet Deployment Manager tool can be used to migrate a developed solution from a Case Manager Development environment to a production environment. Which two choices below are correct? (Choose two)

- A. The data migration is started when you Analyze converted objects
- B. The solution migration is performed between the design object stores in the development environment to the target object store in the production environment
- C. The solution migration is performed between the design object stores in the development environment to the design object store in the production environment
- D. If you have P8 assets used in the solution which resides in the target object store in the development environment you can migrate them at the same time as you migrate the solution package
- E. The high level steps for a solution package migration include:
  - 1.Set up the deployment configuration;
  - 2.Export the data from the source environment;
  - 3.Create lists of environment-specific data from each environment;
  - 4.Create the data maps needed to convert environment-specific data between environments;
  - 5.Convert and import the data set

**Answer:** C,E

NO.7 Your case management solution requires case workers to have a view of information managed in a system external to IBM Case Manager and P8. How do you integrate such a view into the IBM Case Manager case worker's environment?

- A. Use an IBM Forms Widget
- B. Use the Case Data Widget
- C. Extend the Case Information Widget
- D. Integrate a mashup widget that displays the external system information

**Answer:** D

NO.8 How does IBM Case Manager provide a framework for handling business exceptions?

- A. When designing a Task, you must use the P8 Process Designer to define any exception handling by customizing the malfunction submap of the process definition
- B. Well defined process are expressed by process fragments defined for tasks within the case, and IBM Case Manager is used to define the set of tools used by case workers to manage exceptions
- C. The structured part of the business process must be implemented using a BPM tool such as IBM BPM which will call IBM Case Manager services to provide case management capabilities for exception handling
- D. When a process fragment requires exception handling by case workers, the Task raises an event that must be specified as a pre-condition into another task that will provide an explicit exception handling implementation

**Answer:** B

NO.9 In Case Builder, how do you allow a case worker to be able to create a new task to handle an unexpected situation in the Case Client?

- A. You need to create an optional task in Case Builder and define how the Task will start.
- B. You need to create a required task in the Case Builder and define its precondition to specify it is to be ad-hoc.
- C. You do not need to do anything specifically because IBM Case Manager handles ad-hoc Case Tasks as part of the base product.
- D. You need to create an optional task in Case Builder and a new corresponding page to be used for steps in an ad-hoc task process.

**Answer:** A

NO.10 Which statement is correct in regards to IBM FileNet Case Monitor?

- A. Has dashboards to display data from active cases
- B. Has dashboards to display data from completed cases
- C. Only has dashboards to display data from workflows and not cases
- D. Has dashboards to display data from both active and completed cases

**Answer:** A